

February 2019

Dear Parents and Carers

On behalf of the Governing Body (FGB) and Senior Leadership Team, thank you to all who participated in the 2019 Survey. The questions we have asked are aligned to the Parent View questions asked during an OFSTED inspection. The primary reason for doing this is to collect information about how you view the school and to identify any areas for us to review/consider. We will repeat this survey in due course in order to monitor the impact of any actions put in place following this survey.

We had responses on behalf of 302 pupils, with a good spread across all year groups. In response to some questions there were a significant number of responses which said "don't know". Whilst this is understandable in some cases if, for example, a pupil has not had any particular issues or hasn't been in school very long, in other cases there is a need for us to provide more information. Clarification and links to the web-site have been provided underneath the relevant questions. In addition to the main questions, a small number of respondents added comments in the free text boxes which I will, where contact details have been left, respond to on an individual basis. I would also like to thank those who gave positive feedback and this will be passed on to the relevant staff.

Overall, while there are grounds to improve we are pleased with the results:

1. My child is happy at this school - 97%
2. My child feels safe at school - 96.5%
3. My child makes good progress at this school - 95%
4. My child is well looked after at this school - 96%
5. My child is taught well at this school - 97%
6. My child received appropriate homework at this school - 87%

Of the respondents who disagreed with this statement, there were comments that there was too much, and too little! The School website has a guide to our approach to home learning. If after reading this you are still unhappy, do not hesitate to get in touch.

[http://www.pendragon.cambs.sch.uk/website/home\\_learning/186176](http://www.pendragon.cambs.sch.uk/website/home_learning/186176)

7. This school makes sure its pupils are well behaved - 90%
8. This school deals effectively with any cases of bullying - 67% Don't Know - 26.5%

At our school we define bullying as: *'The intentional, deliberate repeated hurting of one person by another, where the relationship involves an imbalance of power'*. For the children at our school the definition of someone who bullies is someone who: *'intentionally and repeatedly hurts either physically and/or mentally'*.

We are very concerned that a few parents do not feel we deal with bullying effectively, plus a significant number who do not know how we do so. The school has a robust anti-bullying policy which is available to view on the school web-site

[http://www.pendragon.cambs.sch.uk/website/policies\\_and\\_guidance/180162](http://www.pendragon.cambs.sch.uk/website/policies_and_guidance/180162)

On this page there is both the policy and 2 simple parental guides - Anti - bullying and restorative approaches. Staff regularly work with the children to teach them strategies to report incidents of bullying and encourage them to 'tell an adult.' We have a zero tolerance approach to bullying but it is essential that children report incidences immediately - waiting until they get home makes it very hard for us to investigate. If you have any concerns about bullying, please contact the class teacher.

9. This school is well managed and led - 95%

10. This school responds well to any concerns I raise - 89% Don't Know - 8%

Parents/carers and others should, in the first instance, raise concerns with the child's class teacher. Every effort will always be made to find an answer/resolution at this informal stage including, where appropriate, the offer of a conciliation meeting. Where it is clear that there is a significant level of challenge, staff will refer the matter to the Head teacher who will then seek to resolve the issue. Where the Head teacher is unable to resolve matters through discussion, the complainant will be asked if they wish to make a formal complaint. The complaints policy is available to view on the website.

[http://www.pendragon.cambs.sch.uk/website/policies\\_and\\_guidance/180162](http://www.pendragon.cambs.sch.uk/website/policies_and_guidance/180162)

11. I receive valuable information from the school about my child's progress - 95%

12. Would you recommend this school to another parent - 94%

The Governing Body is a group of volunteers who oversee the running of the school. Please drop a note into the office if you are interested in finding out more about the work of the Governors as we are frequently on the lookout for new governors, whether they are a parent at the school or not. We would also like to encourage more volunteers, and if any parent (or grandparent) is interested in supporting the work of the school there are several ways of doing this (a DBS check will be required). Please speak to your class teacher or contact the school office for more details.

B Nichols  
Chair of Governing Body  
On behalf of the FGB